PD Dock Upgrade Tool User Guide

Prepare

MUST connect AC Power, USB-C and HDMI cable

Install Cypress driver at first time.

Double click "Cypress_Driver.bat"
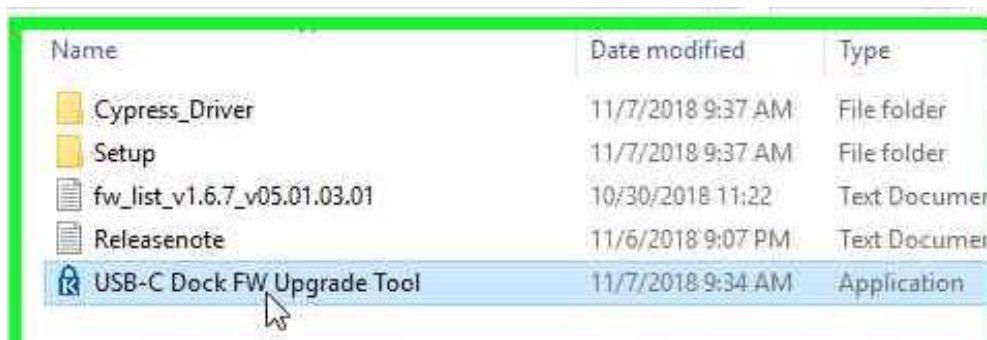

(If computer required restart, restart first and continue below upgrade steps.)

FW Upgrade

Step 1: Double click "USB-C Dock FW Upgrade Tool.exe"

Name	Date modified	Type
Cypress_Driver	11/7/2018 9:37 AM	File folder
Setup	11/7/2018 9:37 AM	File folder
fw_list_v1.6.7_v05.01.03.01	10/30/2018 11:22	Text Documer
Releasenote	11/6/2018 9:07 PM	Text Documer
USB-C Dock FW Upgrade Tool	11/7/2018 9:34 AM	Application

Step 2: Read the instruction and click "OK (Button)"

Please note to only upgrade your FW if you see issues on using the dock. If your docking station is working as expected, you do not need to upgrade to the newer firmware.

Confirm   Exit

Step 3: Read the instruction and click "OK (Button)"

Please connect HDMI monitor

Do NOT click UPGRADE button before monitor displayed

Do NOT power down your system during updating system

Do NOT unplug device during updating system

OK

Step 4: If dock not connect ready, button will be grayed out and show message "Detecting Dock… if wait too long, try re-plug USB-C cable."
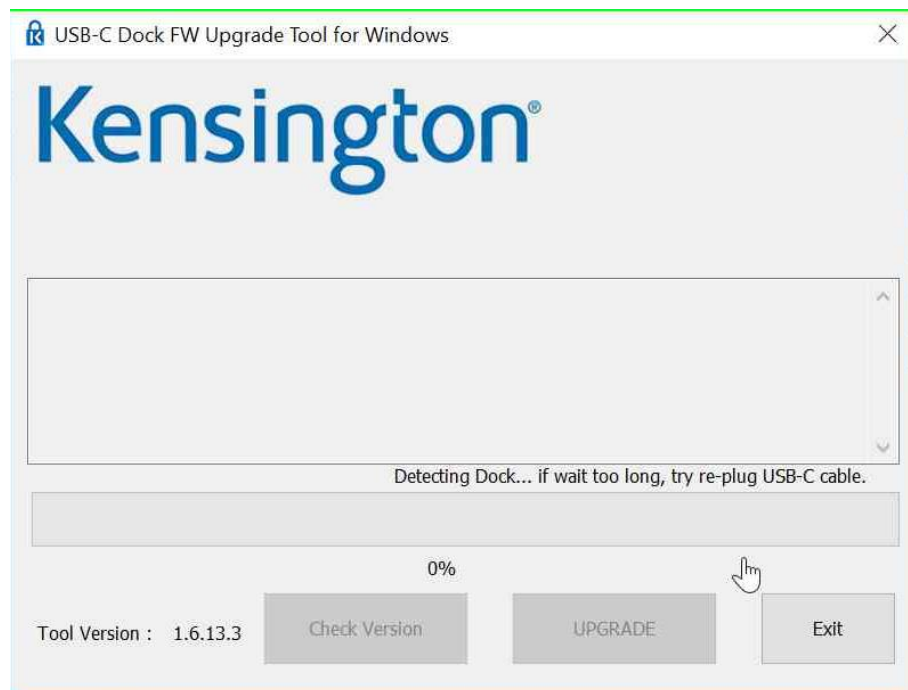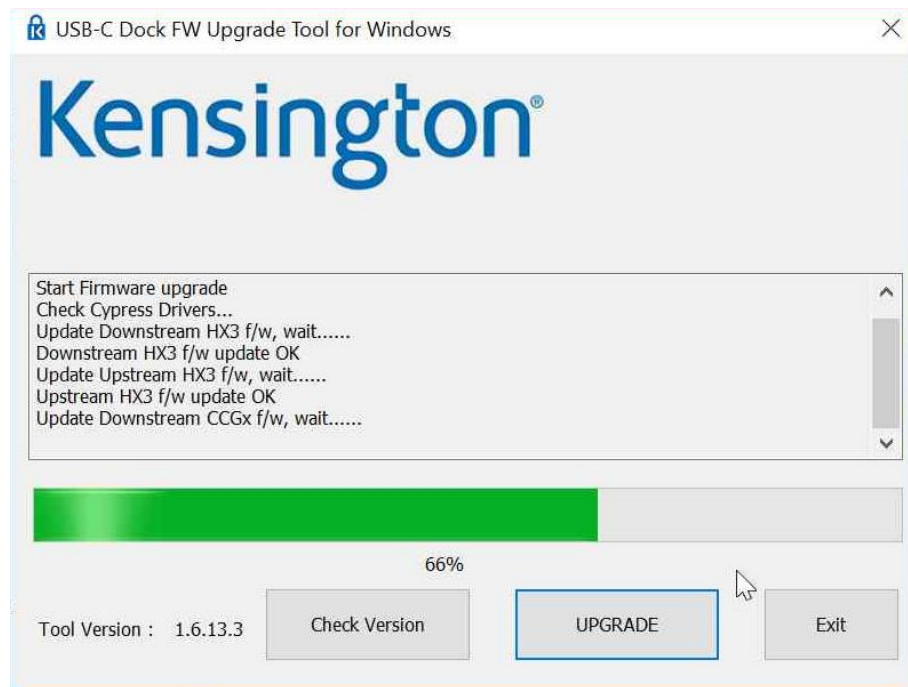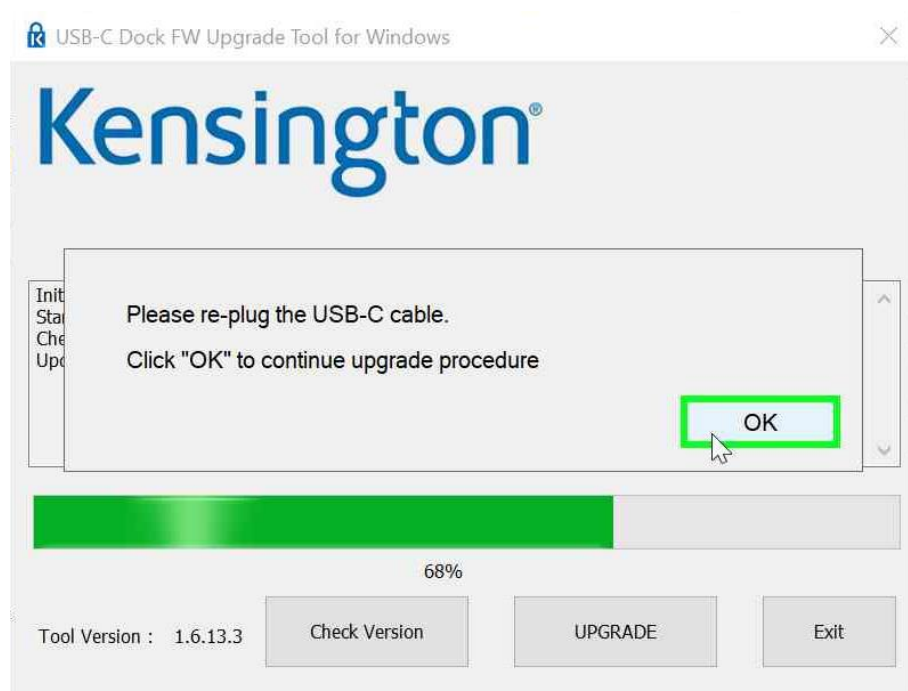

Step 5: After dock connected, click "UPGRADE (Button)"
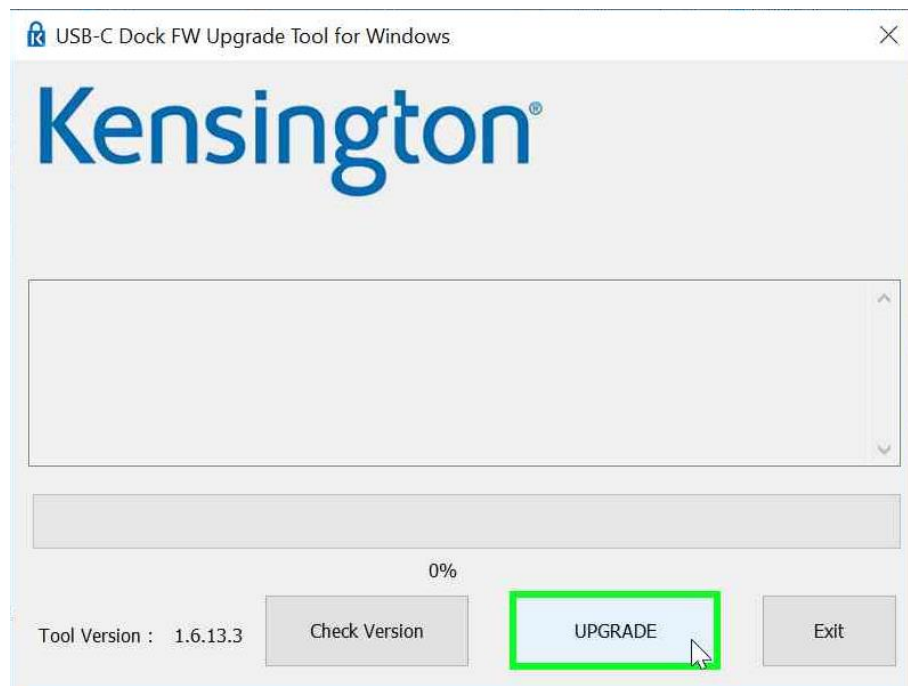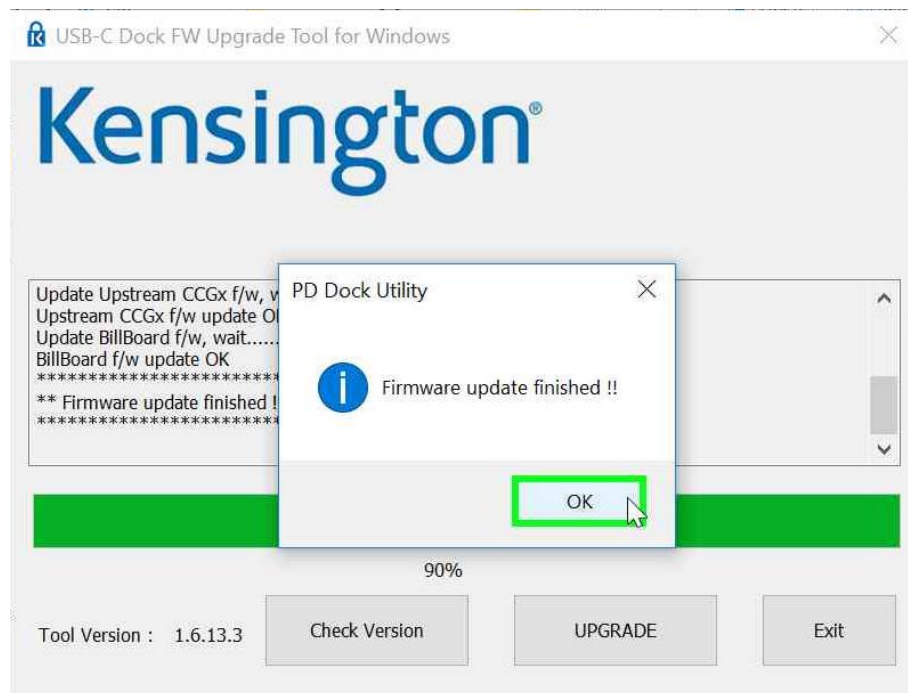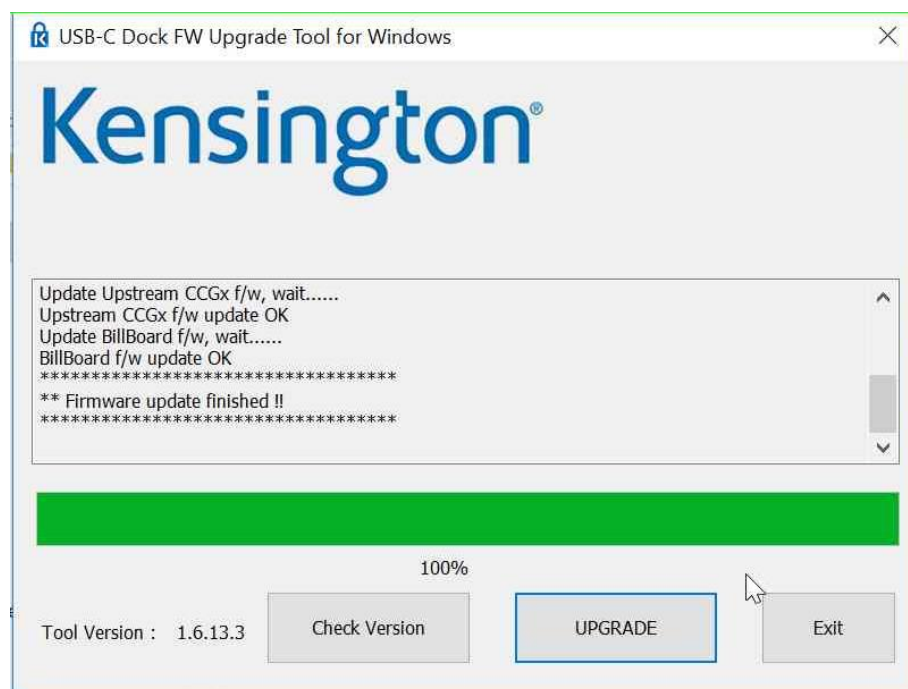
Step 6: During upgrade process.

Step 7: Re-plug USB-C cable, wait 3 second and click "OK (Button)" to continue upgrade procedure. (This might not appear every time.)

Step 8: Update finished, click "OK (Button)"

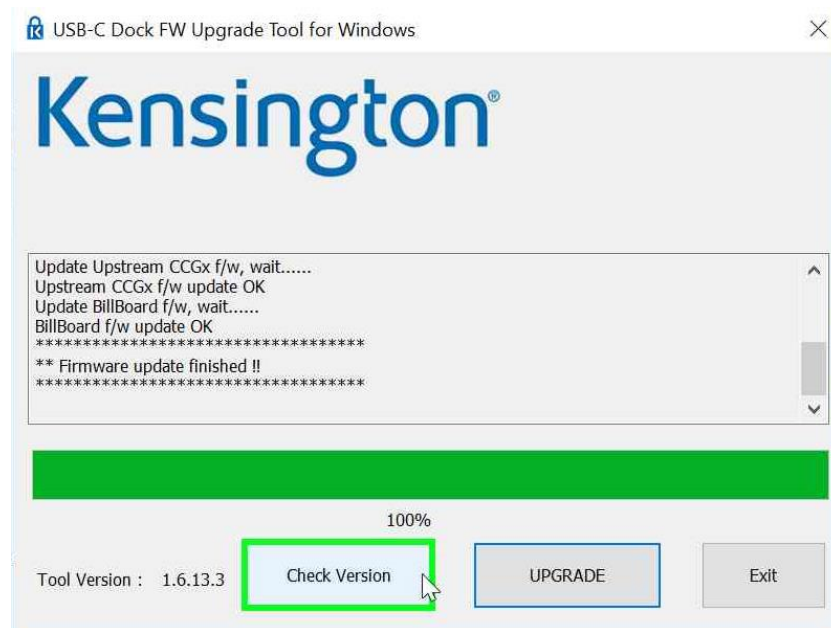
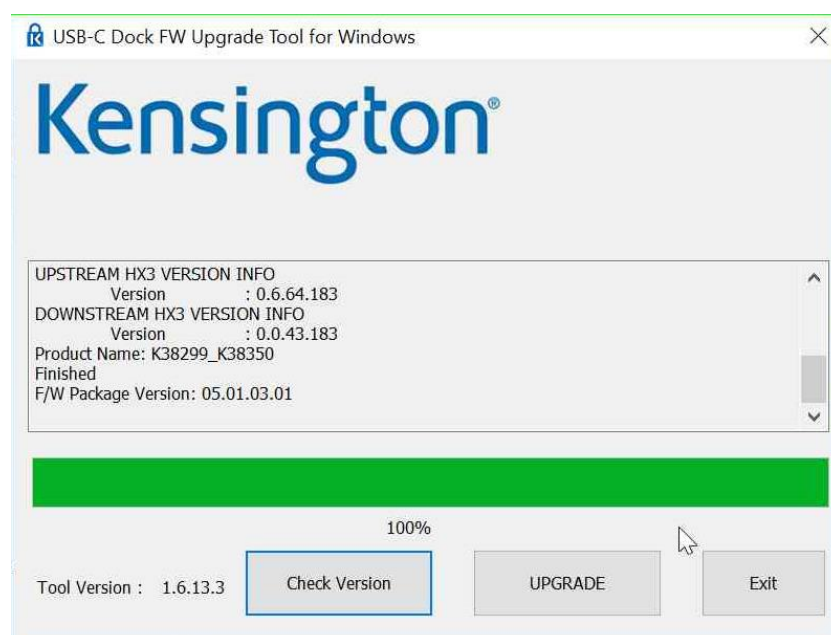**Step 9:** Read output text to confirm upgrade success.

Check Version

Step 1: After monitor displayed, click "Check Version (Button)"

Step 2: Read Version (Product Name and Versions are depends on different FW)

Step 3: Re-plug USB-C cable, wait 3 second and click "OK (Button)" to continue
upgrade procedure. (This might not appear every time.)

Step 4: Click "Exit (Button)"